



Late Policy

We understand that incidents may occur that can prevent you from arriving to your appointment on time.

If you are over 10 minutes late for your appointment, we will try our best to work you in after our other scheduled patients have been seen.

If you do not wish to wait, we will be happy to reschedule your appointment for another day that is convenient for you.

We appreciate your understanding.

Cancellation/No Show Policy

Missed Cosmetic Appointments

Our office requires a 48-hour notice for all cosmetic appointment cancellations. There is a \$50 fee for a no show or cancellation less than 48 hours in advance.

Missed Medical Dermatology Appointments

Our office requires a 24-hour notice for all medical appointment cancellations. If a patient no shows or fails to notify us within 24 hours of the reserved appointment the fee is \$50.

Saturday Appointments

Because these appointments are rare and book quickly time and space is limited. Our office requires a 72-hour notice FOR ALL Saturday appointment cancellations. There is a \$50 fee for a no show or cancellation less than 72 hours in advance.

We apologize in advance for any inconvenience this may cause you. It is necessary in order to provide you with the highest quality of service and care that you deserve from Dr. Germain and her staff.